

# FREQUENTLY ASKED QUESTIONS

## **How much is Bowls?**

\$20ph for 2 hours, we provide the bowls and a lesson- it is so much fun! Dress Code: no heels, flat shoes or barefeet

## **Can i bring my own food?**

**No, we are not licenced for people to BYO.** We have a fully operational kitchen on site with qualified Chefs that can cater to all your food needs- Check out our food options on the website.

## **Do you have a bar?**

Yes we are a fully liscensed venue with a large range of reasonably priced drnk options, you cannot BYO.

## **Can i run a bar TAB?**

You sure can. Advise us of your limit and what drinks you want on the TAB, we will advise you when your TAB is getting close to your limit, you can then decide to stop the TAB and your guests start to pay for their own drinks OR you can increase your TAB by a specified amount.

## **Can i hire your function room?**

We currently do not have a separate function room for hire. We do however have spaces that can be divided up to add an extra bit of privacy, but these spaces are not completly private, because of this we charge no hire fee.

## **What if it rains on the day we have booked barefootbowls?**

Our Greenkeeper will determine if the Greens will be closed due to rain. This does not happen very often because they can withstand quite a bit of rain and on most occassions there is a period of time where the rain stops and we will try and get you on the green at that time. We want you to still come and enjoy your event, food and drink will still be available, If it is cancelled we will give you a voucher to enjoy Bowls at another time (when pre-paid), food and drink (when re-paid) will not be refunded as we will serve it to you.

## **Do i need to leave a deposit?**

Yes, your event is not confirmed without a deposit. To ensure your not dissapointed we suggest making a deposit as soon as you know you want to go ahead because we get booked quite quickly and do not hold tentative spots. Your deposit amount will be discussed at the time of booking but in general it is usually the total bowls cost or food cost and is deducted from your total booked price provided you attend. Non attendance with less then 7 days notice will result in the full deposit being forfeited. \$100 change of mind fee applies if cancelled with more then 7 days notice (this does not include Covid Government Directives, we would provide a voucher to be used at another time)

# BAREFOOT BOWLS



## Terms & Conditions

A deposit is required at the time of booking for the bowls component of your function – this can be done over the phone by credit card. Without a deposit your function is not confirmed. Please be ready to pay your deposit at the time of booking to avoid disappointment in peak season. If it rains bowls may be cancelled, our greens director determines this on the day, same with extreme heat. Catering of your function will still go ahead we want you to come and enjoy food and drinks no matter the weather. If you do not attend any money paid will **not** be refunded. If bowls was to be cancelled due to weather or Covid restrictions any payment made for bowls will be redirected with a choice of a voucher to come back at a later date that suits both parties or you can use it towards a bar tab on the day. If your bar tab is less then what has been paid we will give you a voucher to return at another time for this surplus amount. No cash refunds will be issued. You must be over the age of 10 to play, this is for the safety of younger ones. Any person under the age of 18 must be accompanied by an adult. For younger kids we have smaller bowls and they can play around the Greens where it is safer, please notify us if you have kids under 10. • Please no drinking or eating on the greens however you can on the grass area around the greens. We can serve you food and drink around the greens right next to where you bowl. If you accidentally break a glass around the greens please advise staff ASAP • Please no smoking beyond the footpath. Smoking is prohibited on and around the greens, we also have designated smoking areas available. • No heels are allowed, flat soled shoes or barefoot is fine while on the greens. • Clothing & sunscreen is compulsory. Tops must be worn at all times & sunscreen can be located in our change rooms. • Please respect our greens- we spend a lot of time and money maintaining our greens and are very proud of their condition therefore: no driving (bowling at high speed), shot putting (throwing the bowls in the air allowing them to drop on the green), or irregular bowling- bowls can only be rolled with care. • Please do not sit on banks (edges of green) or stand in sand ditches, instead stand on the grass around the greens when you are not bowling • Drunken behaviour or offensive or abusive language will not be tolerated anywhere on the Club's premises. We practice responsible service of alcohol. • At completion please replace all bowls as a matched set and return everything borrowed • Most of all, HAVE FUN!! Bowls is great fun and as long as you abide by our rules you will have a great day. • Failure to comply with these terms and conditions gives us the right to end your bowls experience without refund and you may be asked to leave the premises.