

# FREQUENTLY ASKED QUESTIONS

## **Do i have to QR Sign in and provide Proof of Vaccination?**

Yes, at this stage it is requirement of a Victorian Health Order that we must ensure you comply with their directions to be allowed on the premises.

## **Can i bring my own food?**

**No, we are not licenced for people to BYO.** We have a fully operational kitchen on site with qualified Chefs that can cater to all your food needs- Check out our food options on the website.

## **Do you have a bar?**

Yes we are a fully liscensed venue with a large range of reasonably priced drnk options, you cannot BYO.

## **Can i run a bar TAB?**

You sure can. Advise us of your limit and what drinks you want on the TAB, we will advise you when your TAB is getting close to your limit, you can then decide to stop the TAB and your guests start to pay for their own drinks OR you can increase your TAB by a specified amount.

## **Can i hire your function room?**

We currently do not have a separate function room for hire. We do however have spaces that can be divided up to add an extra bit of privacy, but these spaces are not completely private, because of this we charge no hire fee.

## **What if it rains on the day we have booked barefoot bowls?**

Our Greenkeeper will determine if the Greens will be closed due to rain. This does not happen very often because they can withstand quite a bit of rain and on most occasions there is a period of time where the rain stops and we will try and get you on the green at that time. We want you to still come and enjoy your event, food and drink will still be available, If it is cancelled we will give you a voucher to enjoy Bowls at another time (when pre-paid), food and drink (when re-paid) will not be refunded as we will serve it to you.

## **Do I need to leave a deposit?**

Yes, your event is not confirmed without a deposit. To ensure your not disappointed we suggest making a deposit as soon as you know you want to go ahead because we get booked quite quickly and do not hold tentative spots. Your deposit amount will be discussed at the time of booking but in general it is usually the total bowls cost or food cost and is deducted from your total booked price provided you attend. Non attendance with less then 7 days notice will result in the full deposit being forfeited. \$100 change of mind fee applies if cancelled with more then 7 days notice (this does not include Covid Government Directives, we would provide a voucher to be used at another time) Full payment of food and bowls is due 7 days before.